



Bishop Tyrrell Anglican College Order Portal
Order Online at <https://btac.orderportal.com.au>

Why LWT Order Portals?

LWT is one of the largest education IT resellers in Australia and have over 20 years of experience providing and supporting devices sold into schools.

Products differ from those available in retail stores, as they are generally more robust and selected for their compatibility to your school's ICT infrastructure and curriculum as well as ensuring better ongoing support.

With our bulk buying power and access to special education pricing, we provide the right products at the best pricing.



btac.orderportal.com.au



Commercial Grade Devices with Longer Battery Life

The devices we offer via our portals are commercial grade that you won't find in a retail store. Built to a higher quality and most coming with 3-year warranty options they are designed to last longer than their retail counterparts.



Quicker Servicing

The student environment often leads to a higher number of repairs. When purchased, onsite support can reduce frustrations for parents. Getting a retail device repaired usually takes weeks.



Accidental Damage Protection & Extended Warranty

All our devices have options for Accidental Damage protection with quick repair times. We use manufacturers policies not third-party products to help guarantee parts availability.



Dedicated Order Portal Hotline

To ensure your call is directed to the right person, we have a dedicated hotline just for portal related calls. You can call us with ordering, payment and delivery enquiries on 1300 839 605 or email sales@lwt.com.au.



\$100 Lay By Service

We offer a \$100 deposit option to secure a device and let you pay much closer to the delivery date.



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Windows Devices

Lenovo 500w Yoga Gen 4 - 12.2" N100
8GB 256GB



HP Probook 435 x360 G10 - 13.3", Ryzen 5, 16GB, 256GB



PRICE (inc GST)	From \$770.00*	From \$1,331.00*
SCREEN	12.2" Touch Screen (1920x1200)	13.3" Touch Screen (1920x1080)
CPU	N100 Intel Processor N100 - 4 Cores, Up to 3.4GHz	Ryzen 5 AMD Ryzen 5 7530U - 6 Cores, Up to 4.5GHz
RAM	8GB DDR5	16GB DDR4
HDD	256GB SSD	256GB SSD
BATTERY	Up to 10 Hours Battery	Up to 9 Hours
CAMERA	Front and Rear Facing	Front and Rear Facing
OS	Microsoft Windows 11 Pro Academic	Windows 11 Pro Academic
Warranty / Insurance	See Website	See Website

*** Prices subject to change. Check your portal for current pricing. Document created 05 Sep 2024.**



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Windows Devices

**Lenovo ThinkPad L13 Yoga Gen 4 - 13.3",
 Core i5, 16GB**



**Microsoft Surface Laptop Go 3 - 12.4",
 Core i5, 16GB, Platinum**



PRICE (inc GST)	From \$1,355.00*	From \$1,632.00*
SCREEN	13.3" Touch Screen (1920 x1200)	12.4" Touch Screen (1536x1024)
CPU	i5 Intel Core i5-1335U - 10 Cores, 2 up to 4.6GHz	i5 Intel Core 1235U - 10 Cores, 2 Up to 4.4GHz
RAM	16GB DDR5	16GB DDR5
HDD	256GB SSD	256GB SSD
BATTERY	Up to 10 Hours	up to 7 hours
CAMERA	Front and Rear Facing	Front Facing
OS	Microsoft Windows 11 Pro Academic	Windows 11 Pro 64 Bit
Warranty / Insurance	See Website	See Website

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MacBook Devices

Apple Macbook Air - 13.3", M2, 8GB



PRICE (inc GST)	From \$1,429.00*
SCREEN	13.6" LED backlight 2560 x 1664
CPU	M2 Apple M2 - 8 Core Processor
RAM	8GB unified memory
HDD	256GB SSD
BATTERY	Up to 15 Hours
CAMERA	720p 1080p FaceTime HD camera
OS	macOS
Warranty / Insurance	See Website

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iPad Devices

Apple iPad 10.9" 10th Gen Wi-Fi



PRICE (inc GST)	From \$764.01*
SCREEN	10.9" (diagonal) LED backlit Multi-Touch display with IPS technology
CPU	A14 Bionic chip with 64-bit architecture
HDD	256GB
BATTERY	Up to 10 Hours
CAMERA	12MP camera + 1080p FaceTime HD camera
OS	iOS
Warranty / Insurance	See Website

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Frequently Asked Questions

What to buy

How do I know what to buy for my child?

This will largely depend on the subjects the student is studying, always seek advice from the school if you're unsure, our team are also available to assist.

Everything on the portal has been selected and approved by your school for your school's curriculum.

Do I need to buy software?

Your school decides what software they require.

Sometimes software is included as part of the agreement with the school. Contact your school for more information.

Do I need to buy insurance or warranties?

All insurance and warranty extensions are optional. Your school may select the product it thinks is most suitable for your school environment.

You don't have to purchase accidental damage protection with your unit, but it can help lock in costs and ensure quicker onsite repair. For full information please refer the PDS.

If I have more than one child at the school, do I need to place a separate order for each child?

Yes, you will need to complete an order for one child at a time. This is to help track the unit provided to each student.

Where can I buy a new charger/stylus/bag after I receive my device?

You can buy accessories for your product via the Buy Accessories page on your school portal.

Questions about Payment

What methods can I pay by?

Credit Card, Direct Deposit (BPAY), Finance options via Latitude and Zip.

Is my credit card secure online?

We use an industry standard platform to transact all credit card payments via Westpac. It is a highly secure system and all details submitted are encrypted. We do not store any credit card information.

My credit card doesn't work online what's wrong?

Our credit card portal uses a technology called "3D Secure 2.0" to stop credit card fraud. Unfortunately, not all banks subscribe to this service and some cards may be declined. If this happens you can continue your order by choosing to have your invoice sent to you and we'll process it from there.

What is "Lay-by \$100 deposit"?

If you choose this option, we will reserve the stock for your order. This gives you the flexibility to pay it off over time. Please note: your device will not ship until you have paid the balance in full.

Can I split my payments?

You can make as many payments as you like. We won't ship your order until it's fully paid.



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Frequently Asked Questions

Delivery Questions

When will I receive my goods?

You'll see shipment timeframes when placing orders. Goods that are in stock usually dispatch within 3 days. If any configuration work is required, please allow an extra week for delivery. During peak periods such as January, shipment times may increase so it is recommended to order early.

What If I'm not home when the goods arrive?

Australia Post will leave a card.

Warranty and Support Questions

How is warranty supplied?

Warranty will be supplied by return to base.

What's covered by warranty?

Only the hardware is covered by standard warranties against manufacturer fault. Software/physical damage are not covered. Asus and Lenovo do have education warranties that cover damage caused by drops and spills. This will be indicated on the portal.

What do I do if my unit gets damaged and I don't have accidental damage protection?

We can supply a quote and repair cost for fixing a broken unit.

What if I have a problem with my software?

We only provide the hardware and unfortunately can't supply advice. If you have a school supplied image your school should be able to assist.

Your order

How can I see/track my order?

You'll receive an email with an online link that lets you track your order status. You can also access this page via the school portal and click "Check my Order".

Can I cancel my order?

If you need to cancel your order, please contact our Customer Service Team. You can submit a request in writing via sales@lwt.com.au, please supply your Online Order ID, or call our team on 1300 839 605.

Can I change my order?

Before your device ships we can change your order for you. You can submit a request in writing via sales@lwt.com.au.